

Office of Superintendent of Schools
Board Meeting of October 20, 1999

October 5, 1999

Financial Affairs
Richard H. Hinds, Chief Financial Officer

**SUBJECT: REJECTION OF REQUEST FOR PROPOSAL #288-XX10-
IMPLEMENTATION OF INTERACTIVE VOICE RESPONSE SYSTEM**

The purpose of this request for proposal, opened on August 19, 1999, is to establish a contract, at a firm price, to design and implement an interactive voice response (IVR) system. The system is to provide internal and external users with self-service financial and non-financial related information for the Office of the Controller.

Inasmuch as only one proposal was submitted, the recommendation reflects that the proposal be rejected to permit rebidding, using revised specifications.

Fund Source
0100-General

M/WBE Eligibility
None

RECOMMENDED: That The School Board of Miami-Dade County, Florida, **REJECT** Request For Proposal #288-XX10 – IMPLEMENTATION OF INTERACTIVE VOICE RESPONSE SYSTEM, to permit rebidding, using revised specifications.

RHH/lja

G-89