

Education
Mercedes Toural, Associate Superintendent

SUBJECT: REQUEST AUTHORIZATION FOR THE SUPERINTENDENT TO ENTER INTO A CONTRACTUAL AGREEMENT WITH THE WHIRLPOOL CORPORATION TO ESTABLISH A CUSTOMER SERVICE COOPERATIVE TRAINING PROGRAM AT ROBERT MORGAN EDUCATIONAL CENTER, EFFECTIVE APRIL 18, 2002 THROUGH APRIL 18, 2003

During the 2001-2002 school year, staff from the Division of Applied Technology and Robert Morgan Educational Center (RMEC) met with representatives from the Whirlpool Corporation to discuss the feasibility of setting up a partnership. As a result, Whirlpool has offered to set up a Customer Service Cooperative Training Program within the RMEC Major Appliance and Refrigeration Repair Program. Under the aegis of this program, Whirlpool will provide RMEC with appliances requiring repairs.

This arrangement will allow RMEC students to gain valuable empirical skills in conjunction with academic training. Included among the opportunities available to learners will be lessons in: stock inventories; repair diagnoses; estimate preparation; parts ordering; and warranty claims. Additionally, students will train on state-of-the-art corporate products and will develop proficiency in appliance repair skills. Whirlpool will provide financial compensation to RMEC for repaired products; in turn, RMEC will use these receipts to purchase supplies and to provide scholarships to students.

Pending School Board approval, this contractual agreement will become effective April 18, 2002. It may be terminated by either party, at any time, through the issuance of a thirty-day written notification.

Mr. Glenn Youngsted is the New Business Development Manager of the Whirlpool Corporation.

No local funds are required.

RECOMMENDED: That The School Board of Dade County, Florida, authorize the Superintendent to enter into a contractual agreement with the Whirlpool Corporation to establish a Customer Service Cooperative Training Program at Robert Morgan Educational Center, effective April 18, 2002 through April 18, 2003.

No local funds are required.

JHM:mjm