MEMORANDUM

October 21, 2003

TO: All Locations

FROM: Information Technology Services (ITS)

SUBJECT: Cancellation of Service Contract - Sprint

The purpose of this memorandum is to inform all Miami-Dade County Public School (M-DCPS) locations that effective immediately, Sprint will no longer service the district as the vendor of choice for any related telecommunication and phone switch repairs. Locations can expect to see a Sprint technician during scheduled site visits to reclaim proprietary equipment and will be notified prior to their arrival.

Telecom Engineering and BellSouth will become the new vendors of choice. All Miami-Dade County Public School (M-DCPS) locations can expect to see our new service partners beginning October 21, 2003.

We anticipate this will be a seamless transition and look forward to our new relationship.

Thank you for your patience and cooperation. If you have any questions regarding this memo, please call Support Services at 305-995-3705(0)