*** SECOND NOTICE ***

MEMORANDUM

November 10, 2003

TO: All Locations

FROM: Information Technology Services (ITS)

SUBJECT: HOLIDAY SCHEDULE - VETERANS DAY

In observance of the Veterans Day Holiday, the mainframe computer system will be inactivated according to the following schedule:

November 10 10:00 p.m. All Online Systems will be inactivated

11:00 p.m. ITS Closes

November 11 ITS Closed for Holiday

11:00 p.m. ITS Opens

November 12 5:30 a.m. ALL Online Systems will be available

If you have any questions regarding this memo, please call Support Services at 305-995-3705(0).