## MEMORANDUM

TO: All Locations

FROM: Information Technology Services

SUBJECT: SUPPORT SERVICES TELEPHONE PROBLEMS

Support Services (SUS and Network Support) is currently experiencing telephone problems and is unable to receive incoming calls. We are working to correct this problem as quickly as possible. If you need assistance or wish to report a problem, please send an e-mail to <a href="mailto:sus@dadeschools.net">sus@dadeschools.net</a> and a Support Specialist will call you. Please be sure to provide your employee number, name and telephone number.