

MEMORANDUM

TO: All Locations

FROM: Information Technology Services (ITS)

SUBJECT: **TELEPHONE PROBLEMS – 995 Exchange**

Due to a power interruption to the SBAB facility, we are currently experiencing telephone problems with all locations that use the 995 exchange. These locations are unable to receive incoming calls. As a result of this problem, Systems User Support is unable to receive calls. Every effort is being made to resolve this problem as quickly as possible.

We apologize for any inconvenience this may cause.