

MEMORANDUM

TO: All Locations

FROM: Information Technology Services (ITS)

SUBJECT: **ACCESS TO MAINFRAME TERMINAL SESSIONS VIA WINSURF**

Due to technical difficulties, we are currently experiencing sporadic problems accessing the mainframe terminal sessions via Winsurf. Every effort is being made to correct this problem as quickly as possible. We apologize for any inconvenience this may cause.

If you have any questions, please call Support Services at 305-995-3705(0).