

MEMORANDUM

TO: All Comcast DSL Users:

FROM: Information Technology Services (ITS)

SUBJECT: **COMCAST BLOCKING OF VPN ON HOME DSL**

As a result of trouble shooting an ITS employee's VPN connection over their Comcast DSL connection, we have been advised that Comcast has decided to deliberately block "VPN" type traffic over their network for their non-business DSL subscribers. This means that if you use Comcast as your DSL "home" provider, you will **NOT** be able to connect via a VPN connection to our network. The VPN access is supported for their business DSL subscribers, but **NOT** for their "home" DSL customers.

Please refer to the article mentioned in the link below.

<http://www.dslreports.com/forum/remark,11088413~mode=flat>

If you have any questions regarding this memo, please call Support Services at 305-995-3705(0)