

MEMORANDUM

TO: All Locations

FROM: Information Technology Services (ITS)

SUBJECT: **PROBLEMS ACCESSING CICS APPLICATIONS**

We are current experiencing when accessing CICS applications using Winsurf and Passport. The problems being encountered include the screen freezing while typing the four letter application selection from the Applications List or the screen may freeze while working in an application.

ITS staff is working to identify and correct this situation as quickly as possible. We apologize for any inconvenience this may cause.

If you have any questions regarding this memo, please call Support Services at 305-995-3705.