

MEMORANDUM

TO: All Locations

FROM: Information Technology Services (ITS)

SUBJECT: **DATA COMMUNICATIONS PROBLEMS**

We are continuing to experience problems with accessing various applications via the Network. Some of the problems being encountered include:

- the screen freezing while typing the four letter application selection from the Applications List
- the screen may freeze while working in an application
- the screen going blank or being knocked out of the application
- slow Internet and/or Intranet access

ITS staff is working to identify and correct this situation as quickly as possible.

We apologize for any inconvenience this is causing. Your patience and cooperation during this time is greatly appreciated.

If you have any questions regarding this memo, please call Support Services at 305-995-3705.