

Self-Service Password Reset & Synchronization Creating Your Profile



Introduction



To assist with individual password management, *Information Technology Services (ITS)* has acquired *P-Synch*, a web-based program.

This system eliminates the need for assistance in resetting of passwords and allows for a **single** password for multiple systems such as the mainframe, intranet, and district e-mail logins. It will not include passwords for school-based instructional software or the online registration system. Users will be able to reset their passwords 24/7 by accessing the Web site at <u>https://passwordreset.dadeschools.net</u>.

Creating Your Profile

To use the self-service password management tool, users must select profile questions and answers to be used for identification.



Multiple challenge questions will be displayed.

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| Your current challe top root configure a val that hav encl astered enc in the future, P-Synch e guestions and answers to | nige response Q8 d G S A profile before for up gentlem. Ny atil you to prove yo a the following list, by f | A: I other options ar but identity by a filling in the blan | Employee, Sample (X) is available to you essening some personal quer- is and pusting the Subrit to | KOOOO) Itioni, Please add vition. | persinul, secret | |
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| Pre-populated ex | ample questions | ed (3) | | | | |
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| What is your burstle movie? (2-39 chang | | | H | | | |
| What is your to-only gene or sport to play? (1-99 chars) | | | H) (| | | |
| What only were you | (What only were you born in? (1-99 chees) | | | | | |
| What one the last to | e digits of your credit cord | number1 (rumat | ieeeq 💌 | | | |
| User defined que | stions | | and an internal balance in the | | | |
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| | | Set | heit charges | | | |
| You can test using shall | inge-response to ensur | re you remember | the answers. | | | |
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From the drop-down beside the challenge question,

- ▼ Select a question
- **Type** the answer in the **Answer** field
- **Type** the answer again in the **Confirm** field
- ▼ Click Submit changes after the 3 questions and answers have been completed.

The What would you like to do? screen will be displayed.



▼ Click Logout

Your profile has been created. You are now able to reset your own password.

Whom to Call for Assistance



For additional assistance with Self-Service Password Reset, contact *Information Technology Services, Help Desk* at (305) 995-3705.