

MEMORANDUM

TO: All Locations

FROM: Information Technology Services (ITS)

SUBJECT: **EQUIPMENT PROBLEM AFFECTING CRYSTAL REPORTS**

Due to a hardware problem, application reports created using Crystal Reports can not be printed. ITS is working to resolve this problem as quickly as possible. Listed below is a list of the applications with reports that may be affected:

- Web Interface for Special Educators (WISE)
- Student Performance Indicators (SPI)
- Academic Improvement Plan (AIP)
- Limited English Proficiency Plan
- FCAT Report
- Capital Reports (WCAP)
- Facilities Services Request (WFSR)
- Facilities Payroll Report (WFPR)

We apologize for any inconvenience this may cause. If you have any questions regarding this memo, please call Support Services at 305-995-3705.