

MEMORANDUM

TO: All SBAB
All ITS

FROM: Information Technology Services (ITS)

SUBJECT: **PROBLEM WITH DIALING 800 NUMBERS ON 995 EXCHANGE**

An intermittent problem is currently being encountered on the 995 exchange when dialing one of the 800 (888, 866, etc.) numbers used to make toll free long distance calls. This problem has been reported to Bellsouth and should be resolved as soon as possible.

We apologize for any inconvenience this may cause. If you have any questions regarding this memo, please call Support Services at 305-995-3705.