

TO: All Employees

FROM: Information Technology Services (ITS)

Microsoft has release a new critical Operating System software patch to fix various existing vulnerability problems. This particular patch addresses the WMF vulnerability for Windows XP and 2000 machines and in addition addresses other vulnerabilities for Windows 9X machines.

Starting Tuesday, January 10, 2006, ITS will begin to automatically distribute this patch via BigFix to all Windows desktops in the district. Once the patch update has been delivered and installed, the desktop will have to be rebooted in order for the patch to take effect. In order to minimize the impact of this reboot, the user will automatically receive a "pop up" window when their desktop has been updated with new patch. The window will advise the user that they should reboot their computer within the next 3 hours or the desktop will then automatically be rebooted.

The text of the "pop up" message will read as follows:

Your desktop computer has just received a critical vulnerability patch from Microsoft. Please manually reboot your computer within the next 3 hours. If you do not do so, the desktop will automatically be rebooted in order for the new patch to take effect.

If you have any questions regarding this memo, please call Support Services at 305-995-3705.