## Frequently Asked Questions

Regarding Tentative Agreement with United Teachers of Dade (UTD) for 2014 Healthcare Benefits

#### 1. How will the plan offerings change for M-DCPS for 2014?

Three plans will be offered for Calendar Year 2014, with the introduction of Cigna Local Plus:

- Cigna OAP 10
- Cigna OAP 20
- Cigna Local Plus

#### 2. Why is the District introducing a third healthcare plan, the Cigna Local Plus Plan?

The Cigna Local Plus Plan is a product with a performance based network providing employees with physicians that have demonstrated better health outcomes resulting in savings to both the employees and the District.

#### 3. Who are the physicians in the Cigna Local Plus Plan?

The physicians are comprised of a select grouping of Cigna Care Network (Designated) physicians from the Cigna OAP Network, which have demonstrated better health outcomes.

# 4. Is the employee required to select a Primary Care Physician (PCP) and obtain a referral to access a specialist?

No, the employee is not required to select a PCP and referrals are not needed when seeking services from a specialist.

### 5. Is the covered member limited to receiving care from a participating provider only?

No, the Cigna Local Plus Plan offers members the opportunity to access a non-participating provider while in the Cigna Local Plus service area and paying the out-of-network and out-of-pocket expenses.

#### 6. What is the coverage when accessing the plan outside the Cigna Local Plus service area?

When outside the Cigna Local Plus service area the member can use a physician participating in the Cigna OAP Access Plan (OAP) and receive in-network benefits.

#### 7. How can the employee confirm their physician's participation in the Cigna Local Plus Plan?

To view if your physician is a participating provider in the Cigna Local Plus Plan, log onto <a href="https://www.cigna.com">www.cigna.com</a>, click on "find a doctor" and search by selecting a search option.

#### 8. Is there a cost to enroll in the Cigna Local Plus Plan?

No, this plan is free to the employee for employee-only coverage. Employees selecting to cover their eligible dependents will continue to pay the subsidized premium.

#### 9. Will the District continue to subsidize dependent premiums?

Yes, the District will continue to subsidize dependent premiums in all three plans.

#### 10. Will employees' Benefits Salary be changed?

No, the Benefits Salaries will remain at the present levels which are Benefits Salaries determined during calendar year 2011.