# **Deep Freeze Update Instructions**

#### Prepared for Miami Dade County School District

### Steps

- 1) Uninstall previous versions of Deep Freeze Administrator
- 2) Install a new copy of the updated Deep Freeze Administrator
- 3) Generate a new Installation File Set with the appropriate options.
- 4) Deploy the updated file to the workstations.

# Uninstalling previous versions of the Deep Freeze Administrator.

 To begin the uninstall process open the control panel by clicking on Start → Control Panel.



- 2) Once the control panel is open select the "Add Remove Programs" icon. 📴 Control Panel - P 🗙 File Edit View Favorites Tools Help 🕝 Back 👻 🕥 👻 🎓 🔎 Search 🔀 Folders 📰 🔻 Address 🔂 Control Panel 🖌 ᠫ Go P N Ż 3 Ġ, 1 6 Control Panel Accessibility Add Hardware Add or Administrative Date and Time Display Folder Options 🚱 Switch to Category View Options Remove Tools Program 0 mon and 1 1 Ś a \* See Also Game Java Plug-in Fonts Internet Keyboard Mail Mouse Controllers Options 🌯 Windows Update Help and Support ☯ ©\_ I < NVIDIA nView Nero Network Phone and Power Options Printers and QuickTime ImageDrive Connections Desktop M... Modem .... Faxes CA 3 Q R **D** Silicon Image Regional and Scheduled SoundMAX Sounds and Scanners and Speech Language ... Cameras Tasks ATA Contr... Audio Devices -Y 09 Symantec LiveUpdate System Taskbar and User Accounts Start Menu 🛃 start 0 😂 🔞 🛃 Control Panel 🔇 🍾 💕 12:42 PM
- 3) A dialog window will be displayed that shows a list of the installed software on the workstation, find the Deep Freeze Professional Entry and click "Change /

#### Remove"

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5	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	🔀 Belarc Advisor 6.1	Size	1.92MB	
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5		🕵 CmdHere Powertoy For Windows XP	Size	0.02MB	
	6	🚱 Deep Freeze Pro	Size	<u>4.13MB</u>	
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			Chang	e/Remove	
		HighMAT Extension to Microsoft Windows XP CD Writing Wizard	Size	2.15MB	
	Set Program	HTML Help Workshop	Size	3.87MB	
	Access and Defaults	Intel(R) PRO Ethernet Adapter and Software			
		Internet Explorer Q831167	Size	2.54MB	
		Java 2 Runtime Environment, SE v1.4.2_03	Size	107.00MB	
		LiveUpdate 1.6 (Symantec Corporation)	Size	3.00MB	
		All Microsoft .NET Framework 1.1	Size	37.07MB	
		😡 Microsoft MapPoint 2001 North America	Size	793.00MB	
		Ricrosoft Office PowerPoint Viewer 2003	Size	4.07MB	
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4)	A dialog will be	presented a	sking for	confirmation	of the	uninstall,	click '	OK"
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1		Size 0.06MB Size 0.06MB						
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	Add <u>N</u> ew Programs	Canon Digital Camera USB WIA Driver Size 19.77MB						
5	-	Size 0.02MB Size 0.02MB						
	6	Deep Freeze Pro Size 4.13MB						
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		B Java 2 Runtime Environment, SE v1.4.2_03 Size 107.00MB						
		B LiveUpdate 1.6 (Symantec Corporation) Size 3.00MB						
		Hicrosoft .NET Framework 1.1 Size 37.07MB						
		Microsoft MapPoint 2001 North America     Size 793.00MB						
		Microsoft Office PowerPoint Viewer 2003 Size 4.07MB						
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5) Once the uninstall is successful a confirmation will be displayed, after clicking "OK" reboot the workstation. The uninstall is complete.



# Downloading / installing the updated Deep Freeze Administrator

1) Using the download information provided go to the secure download site. You will be prompted for your username and password that would have been provided



as part of your download information. Enter the username and password here.

2) Once the username and passwords are entered you will be prompted for your contact information, please enter your contact information into the download form

and click on download.

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3) Once the contact information has been submitted a page will be generated that has links to the software and the users guides. Click on the hyperlink to download the



4) A prompt will be displayed asking what to do with the incoming download, select the option to "Save" the file.
 Thtp://www.deepfreezedownload.com/df5pro/cgi - Microsoft Internet Explorer



5) A dialog box will appear asking where to save the file to, save the install package to the desktop with the default name.

the desktop with the defa	un name.						
http://www.deepfreezedownload.com/df5pro/df5pro	.cgi - Microsoft Interne	t Explorer					- 8
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6) Once the download is complete close your web browser window and close any running applications to return to the desktop. To begin installing the updated



7) Follow the install prompts through the process of installing the software, when it is successfully installed a dialog will be shown indicating a successful installation.



8) Once the administrator is installed correctly click on Start  $\rightarrow$  All Programs  $\rightarrow$ Faronics  $\rightarrow$  Deep Freeze Professional  $\rightarrow$  Deep Freeze Administrator to launch the

	🔠 New Office Document	m HTML Help Workshop	
My Documents	🔯 Open Office Document	Faronics +	💼 Deep Freeze Professional 🔸 🎇 Deep Freeze Administrator
	😵 Set Program Access and Defaults		
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Virus Removal	🍓 Windows Update		
Tools	Accessories	*	
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	Games	•	
DeepFreez	Java Web Start	•	
-	Microsoft Office	•	
	mIRC	•	
Windows	m Nero	•	
Patches	Morton AntiVirus Corporate Edition	•	
	Palm Desktop	•	
	m Powertoys for Windows XP	•	
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🚜 start 🔰 🖸 🖉	🗧 🍂 ZOC Terminal Program		S 🔧 💕 1:07

#### updated administrator.

9) Since this is the first time that the administrator is being run a customization code will need to be selected. This code is not a Deep Freeze Password! Care should be taken to ensure that the customization code is properly documented. Faronics



10) Once the customization code is installed the update is complete and the administrator is ready to use.



# Generating a new installation file set with the maintenance window set.

1) The first step is to determine the time frame that the EPO updates will occur. Once this time is set the configuration files can be created. 2) Open the Deep Freeze Administrator by clicking on Start → All Programs → Faronics → Deep Freeze Professional → Deep Freeze Administrator

	New Office Document	Im HTML Help Workshop	
My Documents	🔯 Open Office Document	Faronics	📄 🧰 Deep Freeze Professional 🕨 📸 Deep Freeze Administrator
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3) Click on the "Configuration" tab, and then click on the "Maintenance" tab at the bottom of the window.

🖀 Deep Freeze Professional - Configuration Administrator					
File Help					
Welcome Start Here Configuration One Time Passwords Create Programs					
Welcome         Start Here         Configuration         One Time Passwords         Create Programs					
Deep Freeze Professional - Configuration Administrator					
Deep Freeze Professional - Configuration Administrator   File Help   Help ?   Welcome   Start Here   Configuration   One Time Passwords   Create Programs					
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Deep Freeze Professional - Configuration Administrator   File   Help   Image: Start Here   Configuration   One Time Passwords   Create Programs   Properties Enable User Change WKS CMD Password					
Deep Freeze Professional - Configuration Administrator     File   Help     Image: Start Here   Configuration   One Time Passwords   Create Programs     Properties     Enable   User Change   WKS   CMD   Password #1     Image: Change     Image: Ch					
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Deep Freeze Professional - Configuration Administrator     File Help     Welcome     Start Here     Configuration   One Time Passwords     Create Programs     Properties     Enable   User Change     WKS     CMD     Password #1     C     Password #2     C     Password #3     C     Password #4     C      Deep Freeze can use both OTP and fixed passwords. The "One Time Password" (OTP) feature of   Deep Freeze is always available and cannot be disabled. The fixed workstation passwords, as   defined on this page, are optional.   NDTE: To show the Deep Freeze Logon Screen, use the HOT KEY					

4) Enable the maintenance schedule and set the time that the maintenance schedule should start to 10 minuets before the start of the EPO update. Set the end of the mainatince cycle so that enough time for the update to occur is allowed (30-

40min).

😤 Deep Freeze Profess	sional - Configuration Adm	inistrator	
File Help			
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- 5) Set the options on the other configuration tabs as required.6) Click on the "Create Programs" tab.

🖀 Deep Freeze Professional - Configuration Administrator					
File Help					
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Welcome	Start Here Configuration One Time Passwords Create Programs				
	Create Full Workstation Installation for Windows 95/98/Me/2000/XP— deploy to your workstations using standard setup and "silent install".				

7) Click on the "Create workstation install file" button and save the workstation install file in a location that it can be accessed from.

Select Folder to	o save "DF5Wks	s.exe"				? 🗙
Save in:	DF5 Install Pro	ograms	•	🕂 🗈 (		
My Recent Documents Desktop						
My Documents						
	File name:	DF5Wks.exe			•	Save
My Network Places	Save as type:	Deep Freeze Professional Ins	stall Prog	ram(*.exe)	•	Cancel

8) A confirmation will be displayed confirming the creation of the install file. The generation of the install program is complete.

Inform	Information 🛛 🔀					
į)	The Deep Freeze 5 Install Program "DF5Wks.exe" has been successfully created.					
	ОК					

## Deploying the new install package to workstations.

- 1) Thaw the workstation to be updated.
- 2) Run the install package that was created with the new Administrator. A option to uninstall will be presented, click "Uninstall" The workstation will reboot.
- 3) When the computer boots back into windows run the same install file as in step 2, the option to install will now be shown. Click on "Install" and follow the prompts on screen. When installation is complete the system will reboot.