

Deep Freeze Update Instructions

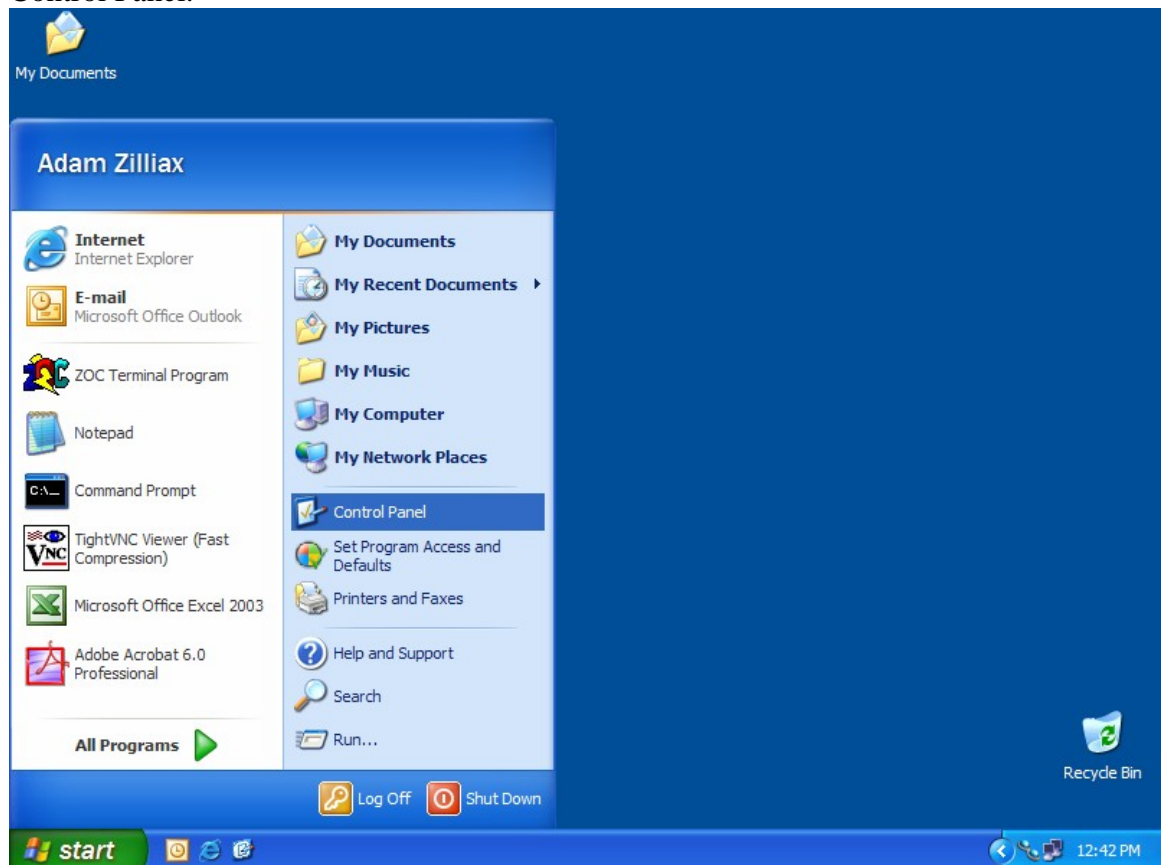
Prepared for Miami Dade County School District

Steps

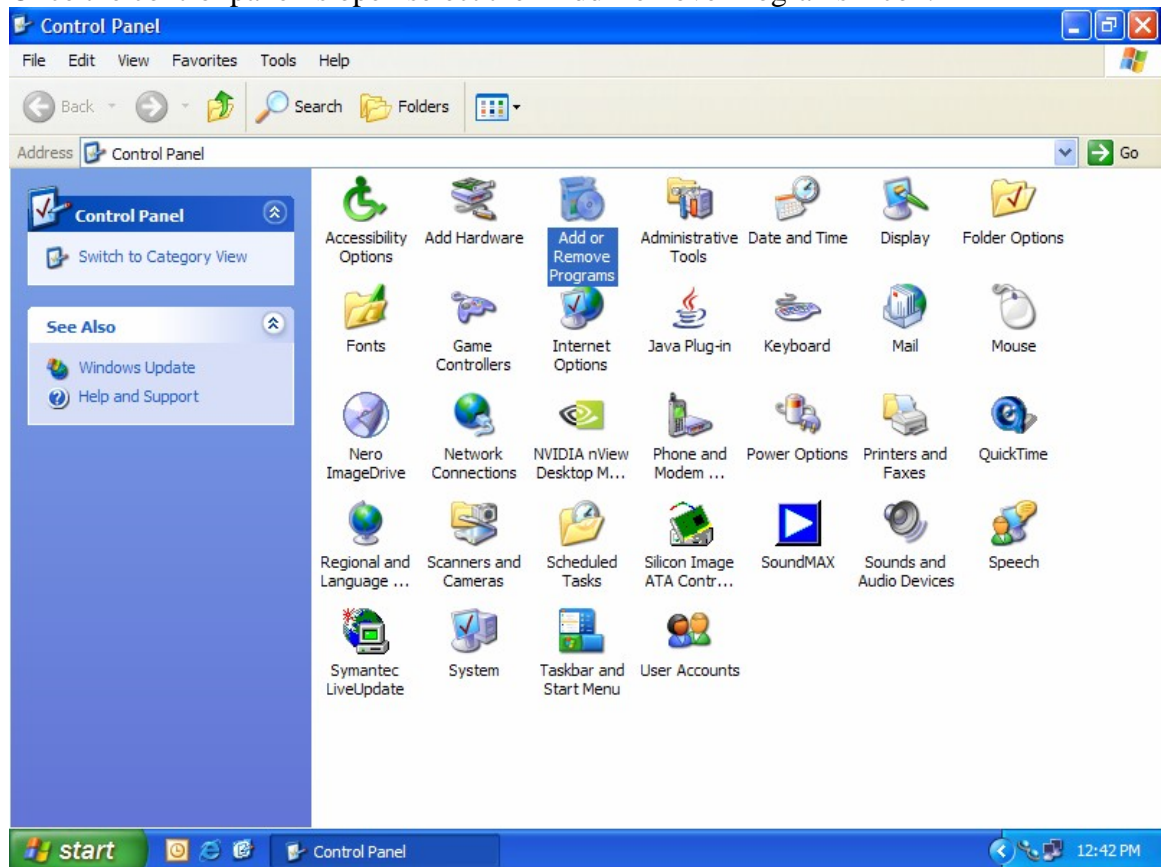
- 1) Uninstall previous versions of Deep Freeze Administrator
- 2) Install a new copy of the updated Deep Freeze Administrator
- 3) Generate a new Installation File Set with the appropriate options.
- 4) Deploy the updated file to the workstations.

Uninstalling previous versions of the Deep Freeze Administrator.

- 1) To begin the uninstall process open the control panel by clicking on Start → Control Panel.

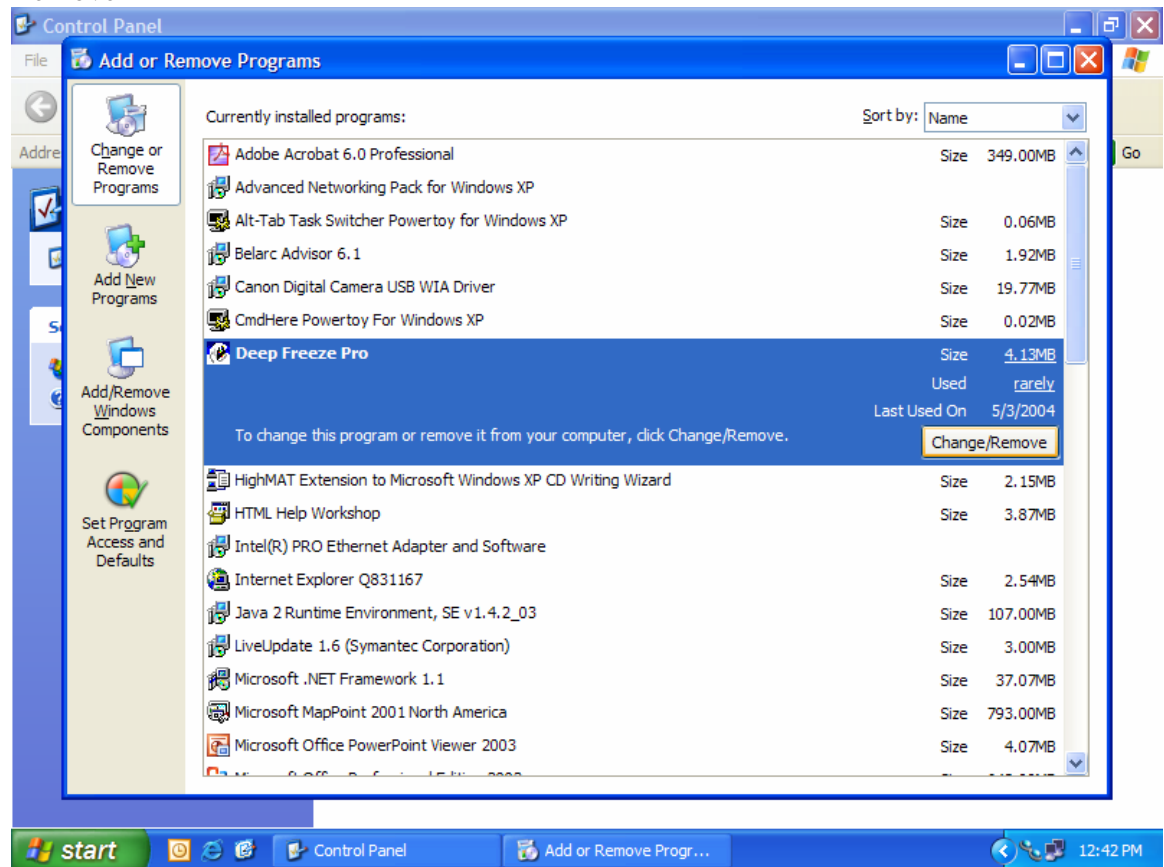


- 2) Once the control panel is open select the “Add Remove Programs” icon.

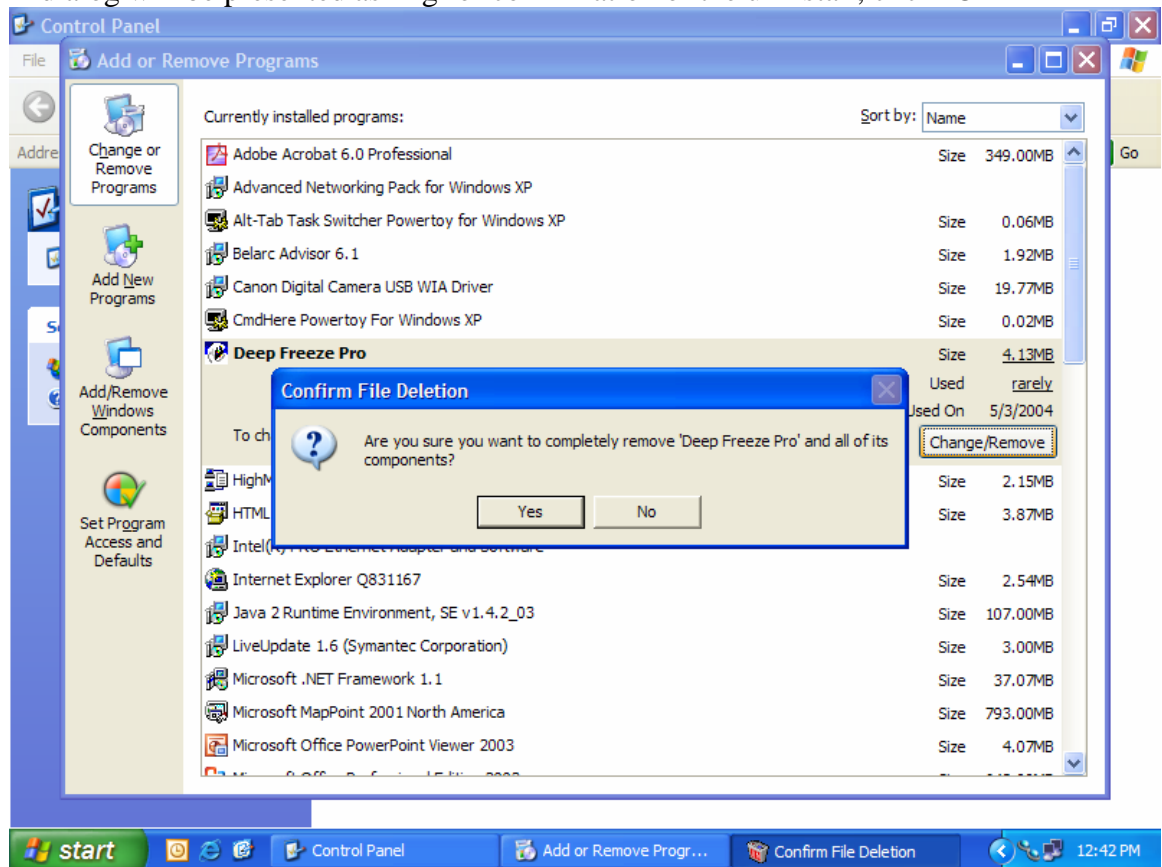


- 3) A dialog window will be displayed that shows a list of the installed software on the workstation, find the Deep Freeze Professional Entry and click “Change /

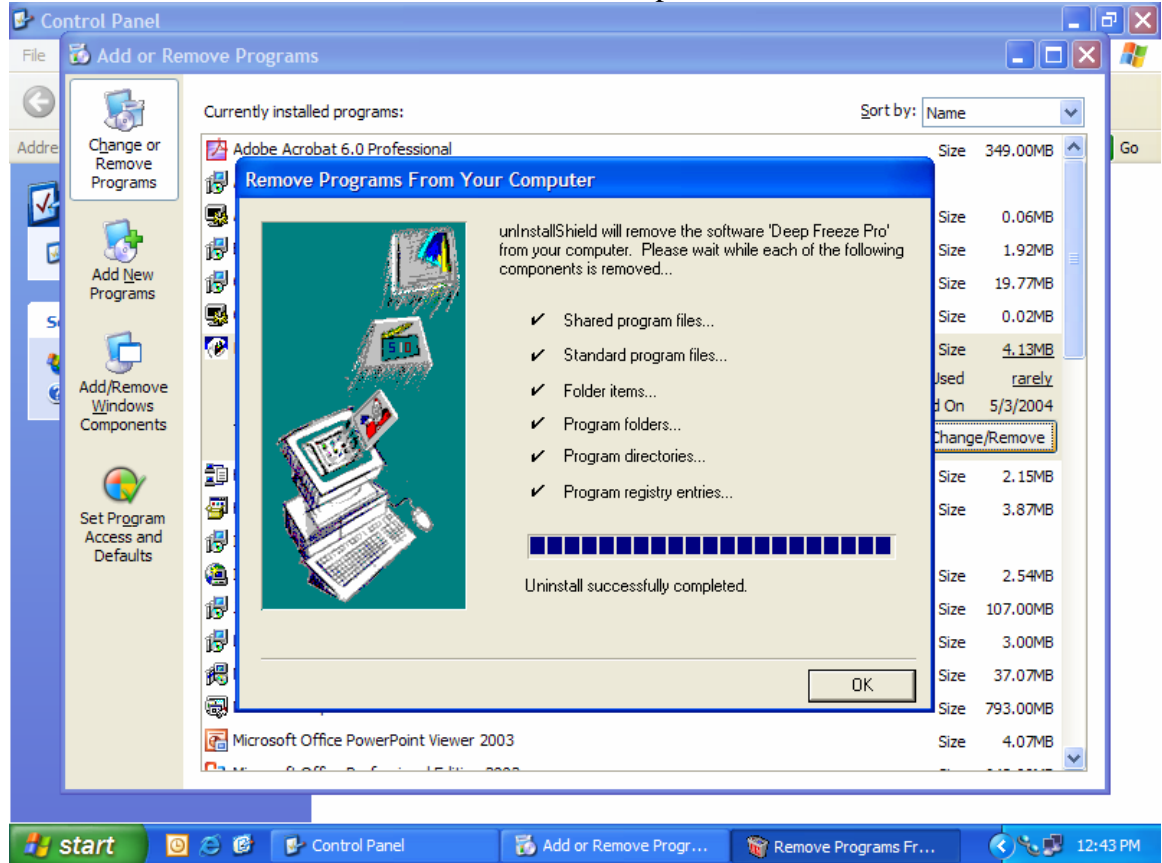
Remove”



4) A dialog will be presented asking for confirmation of the uninstall, click 'OK'



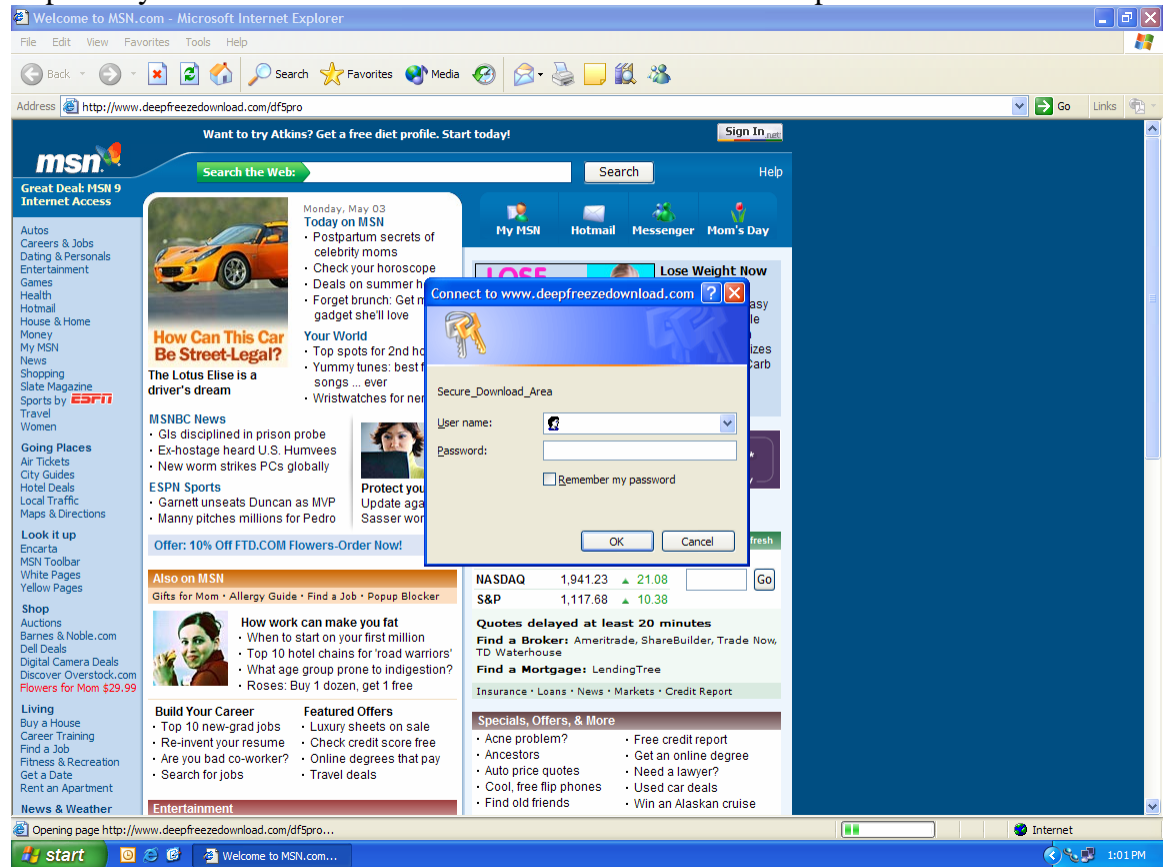
- 5) Once the uninstall is successful a confirmation will be displayed, after clicking “OK” reboot the workstation. The uninstall is complete.



Downloading / installing the updated Deep Freeze Administrator

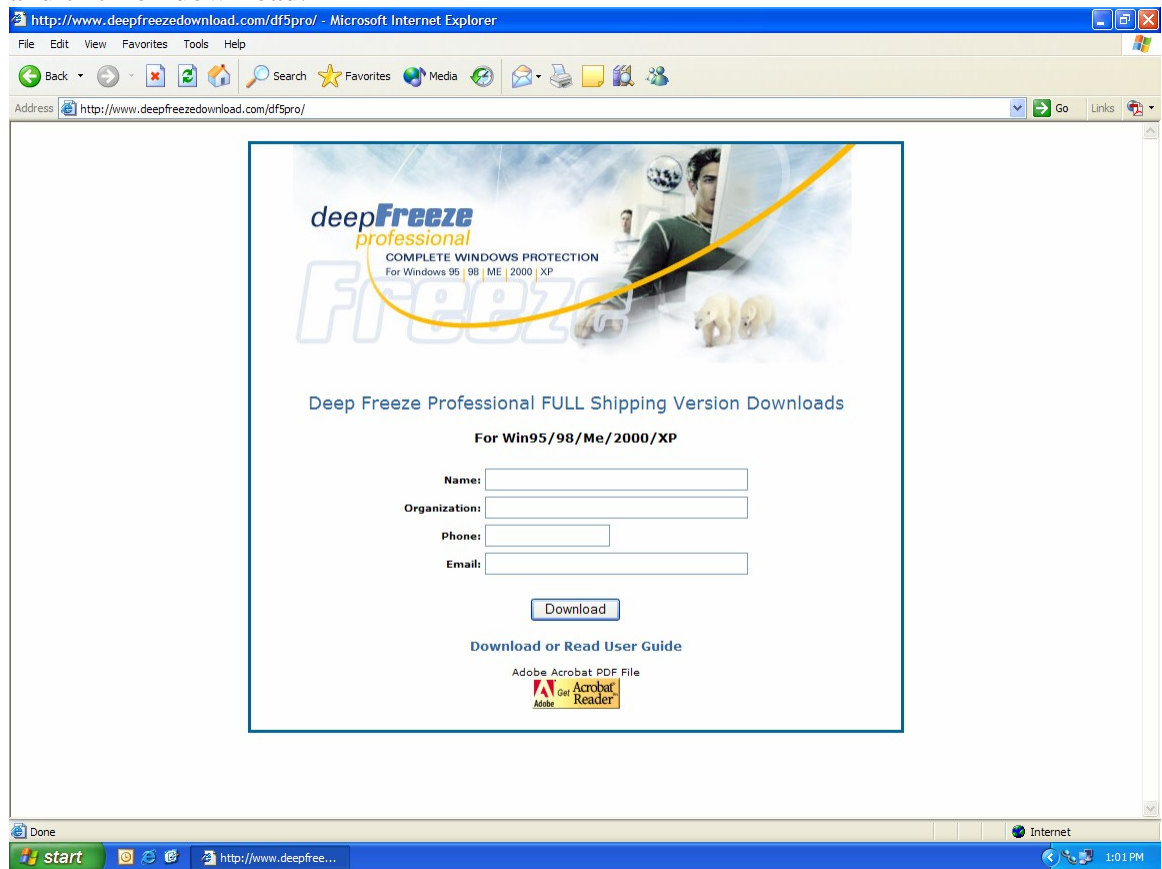
- 1) Using the download information provided go to the secure download site. You will be prompted for your username and password that would have been provided

as part of your download information. Enter the username and password here.



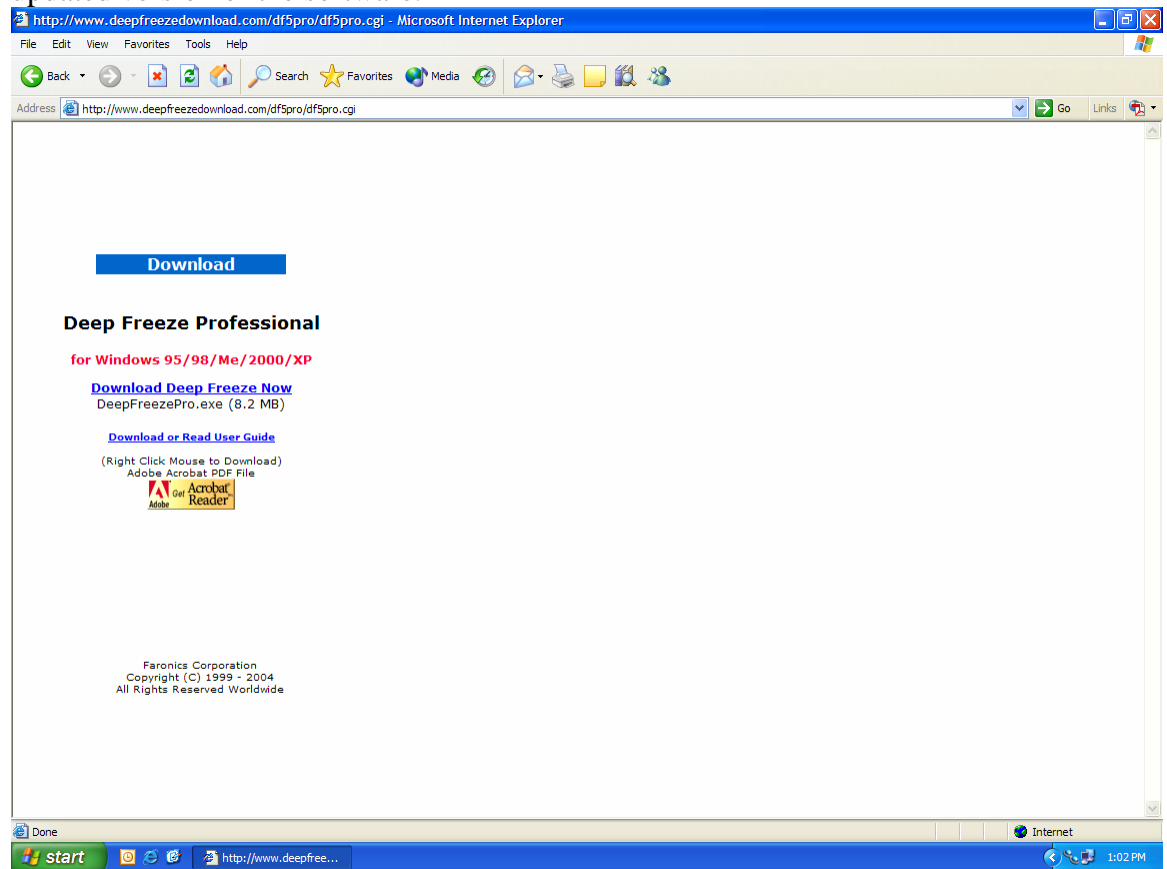
- 2) Once the username and passwords are entered you will be prompted for your contact information, please enter your contact information into the download form

and click on download.

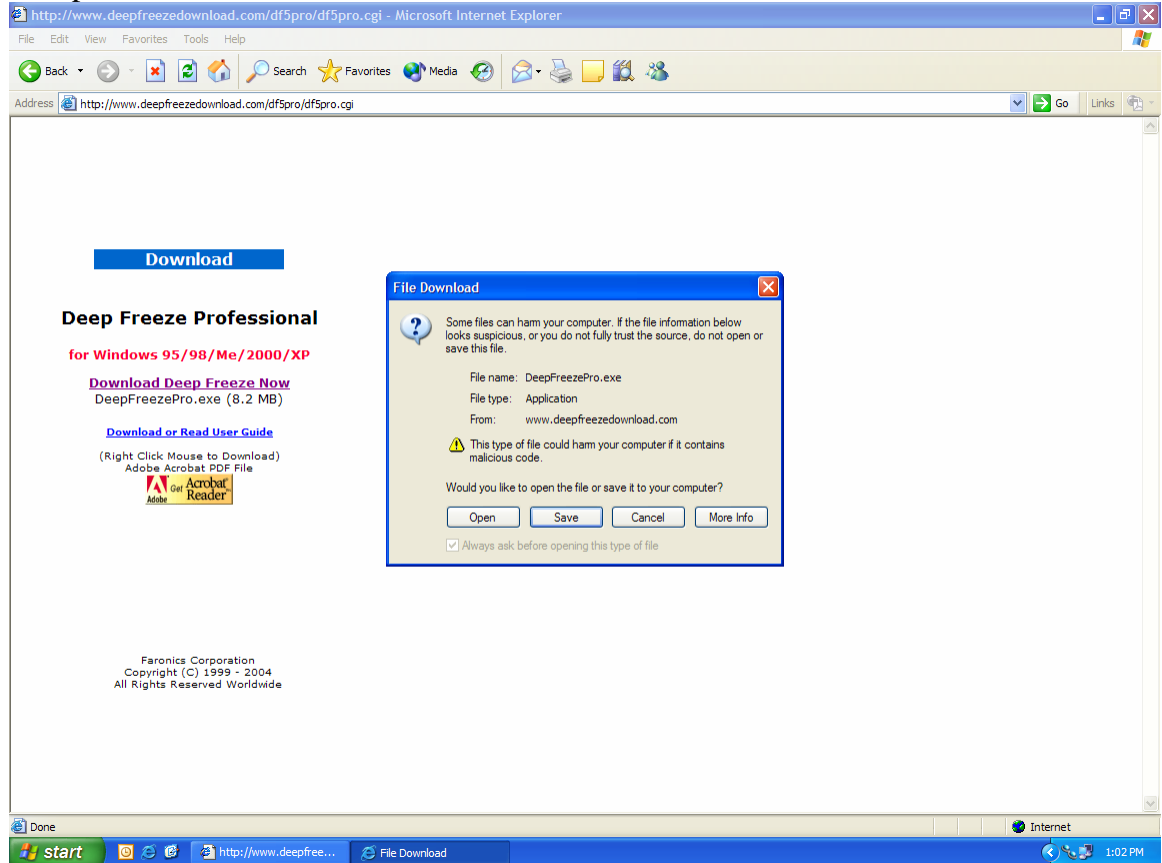


- 3) Once the contact information has been submitted a page will be generated that has links to the software and the users guides. Click on the hyperlink to download the

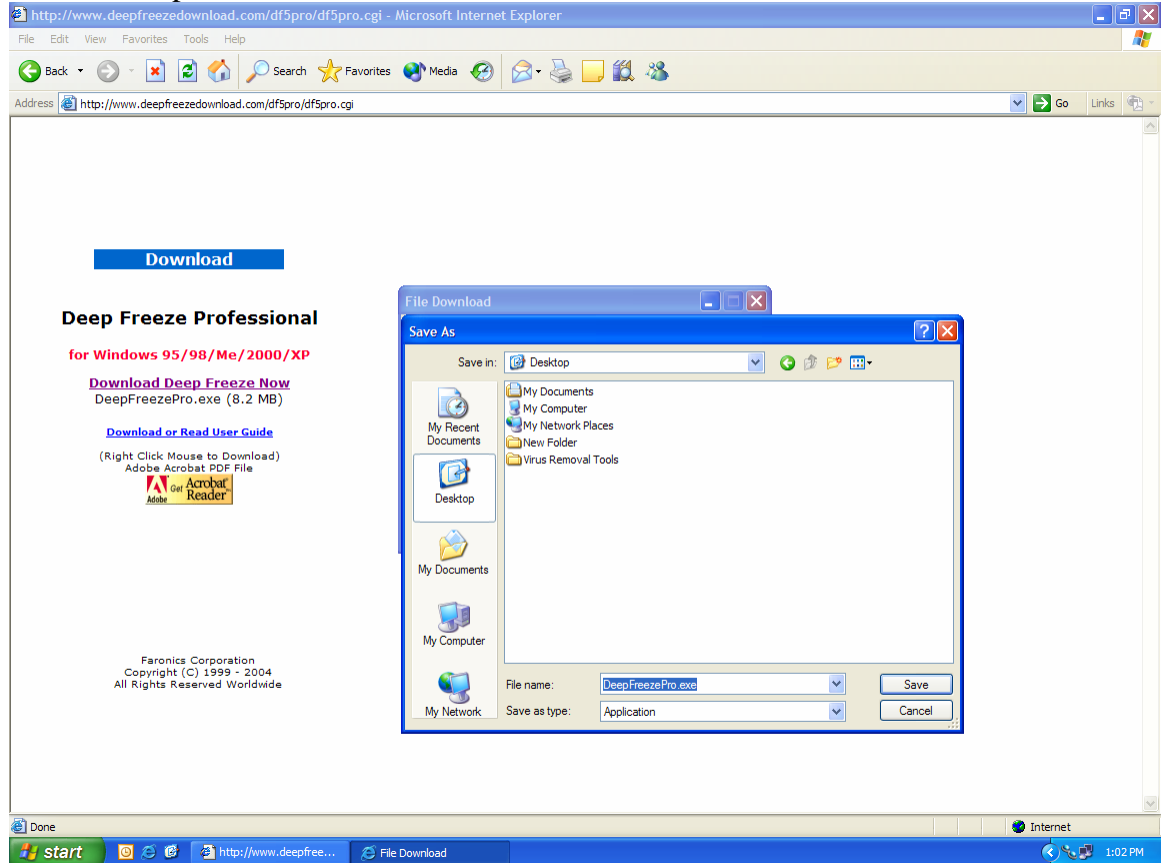
updated version of the software.



- 4) A prompt will be displayed asking what to do with the incoming download, select the option to “Save” the file.



- 5) A dialog box will appear asking where to save the file to, save the install package to the desktop with the default name.



- 6) Once the download is complete close your web browser window and close any running applications to return to the desktop. To begin installing the updated

Deep Freeze Administrator double click the icon created on your desktop.

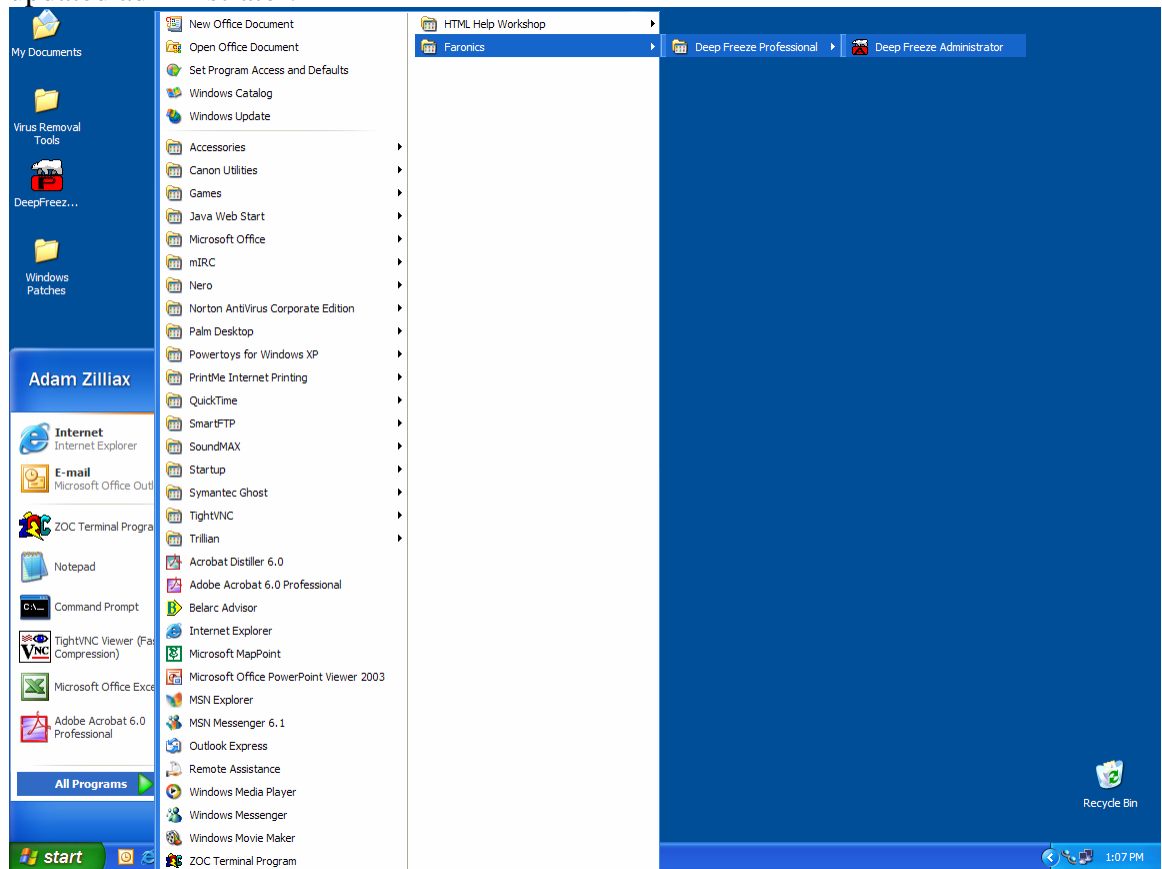


- 7) Follow the install prompts through the process of installing the software, when it is successfully installed a dialog will be shown indicating a successful installation.



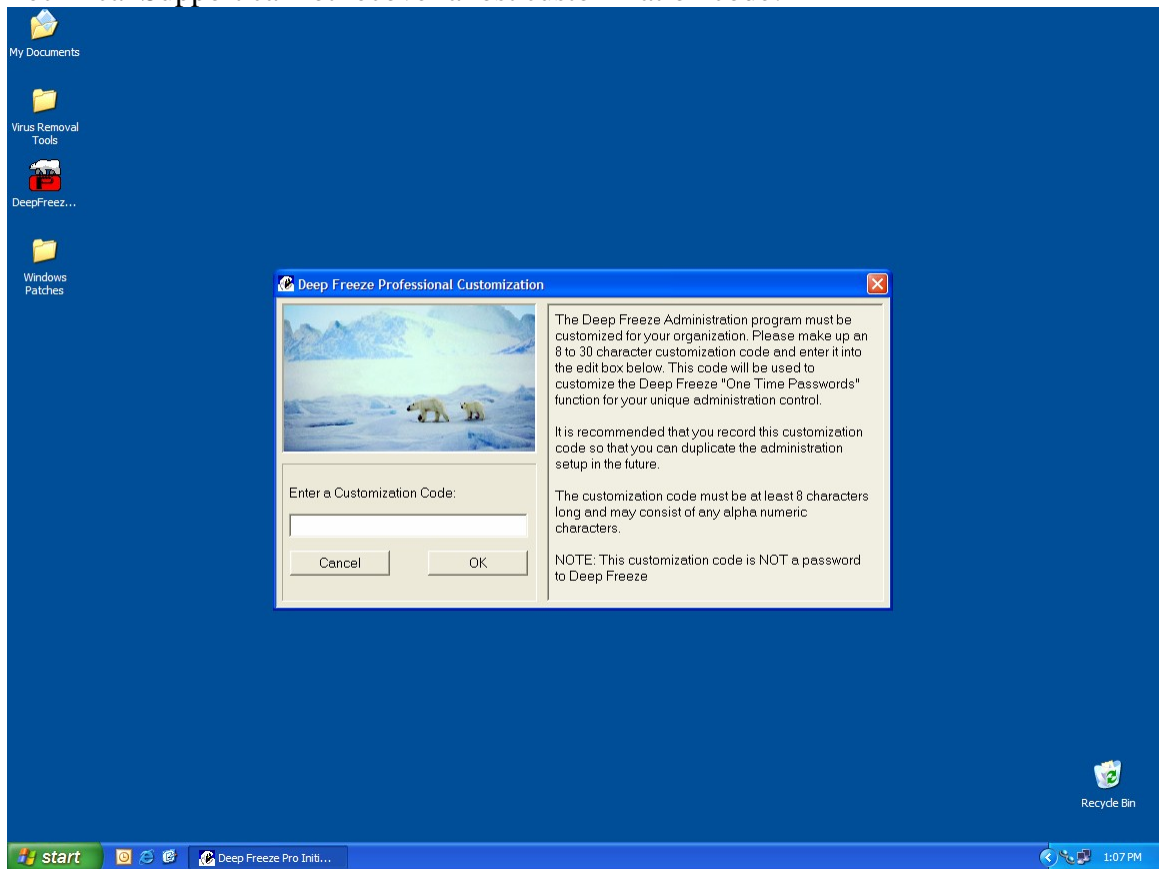
- 8) Once the administrator is installed correctly click on Start → All Programs → Faronics → Deep Freeze Professional → Deep Freeze Administrator to launch the

updated administrator.

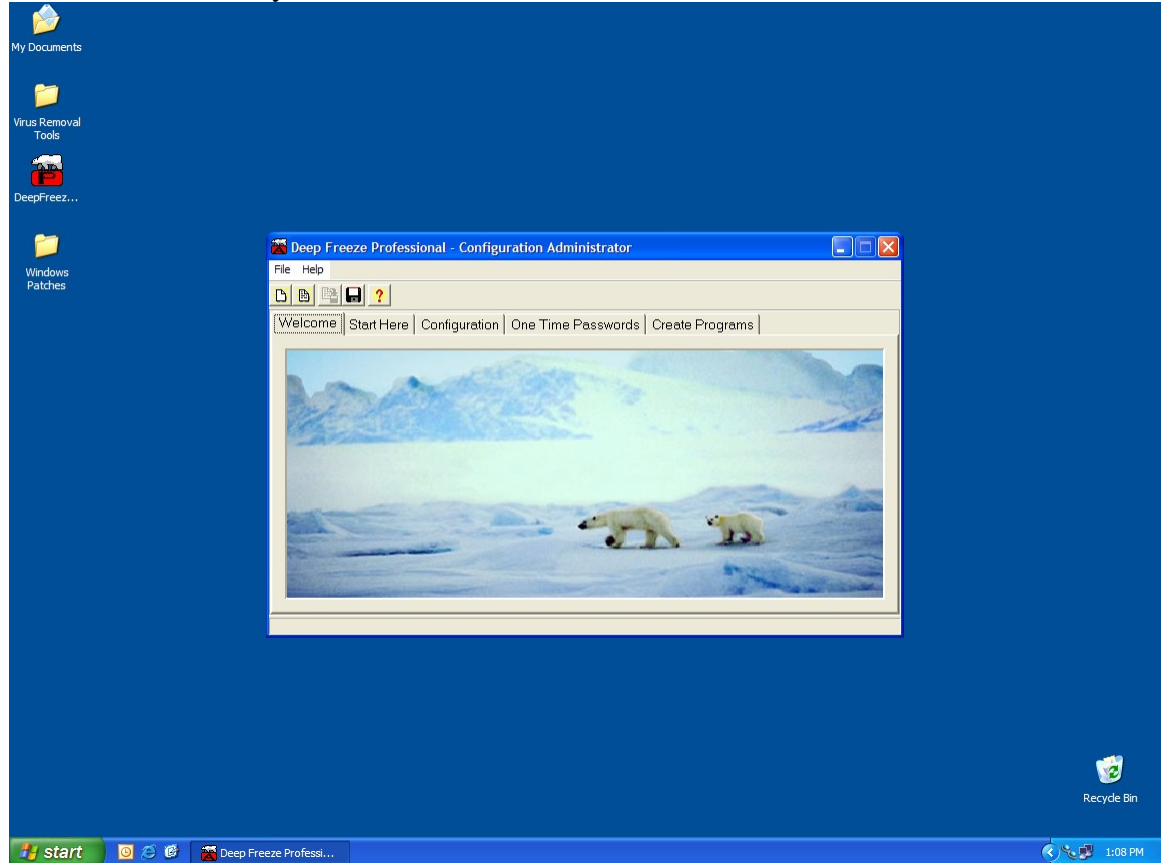


- 9) Since this is the first time that the administrator is being run a customization code will need to be selected. This code is not a Deep Freeze Password! Care should be taken to ensure that the customization code is properly documented. Farionics

Technical Support cannot recover a lost customization code!



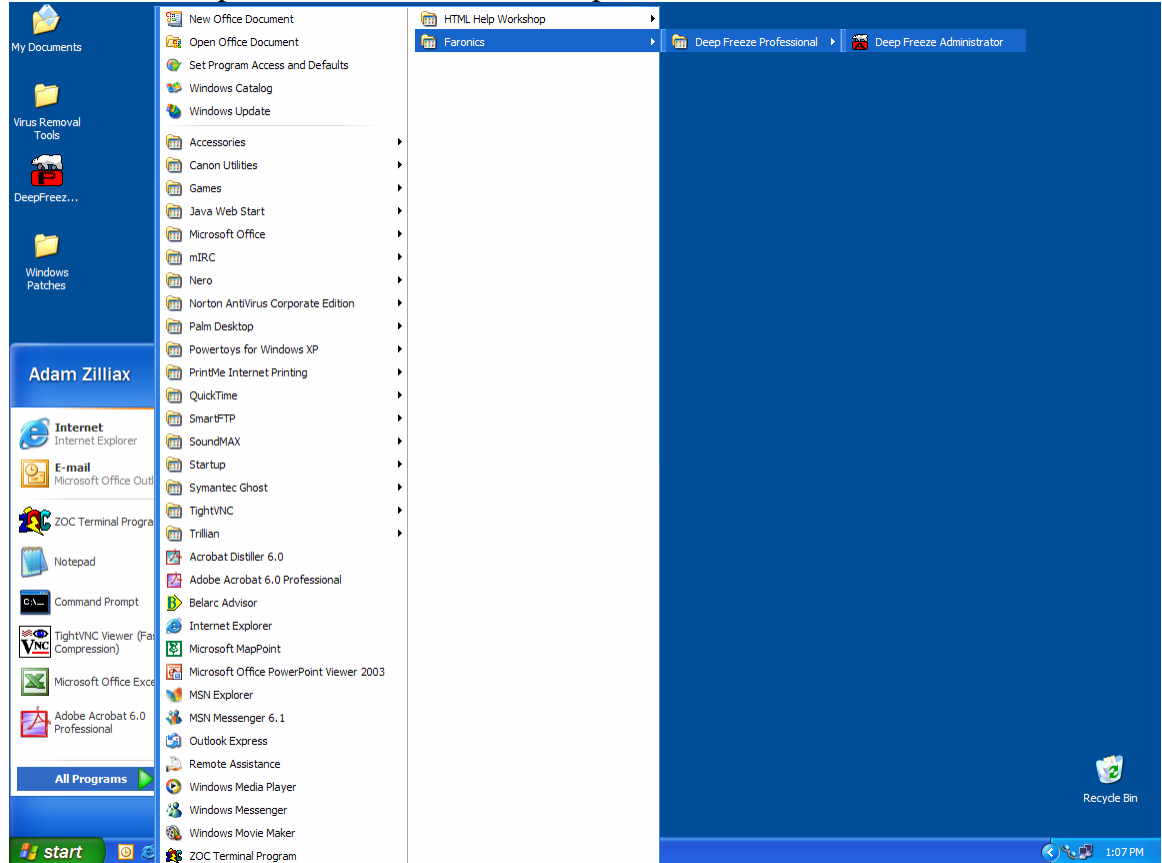
- 10) Once the customization code is installed the update is complete and the administrator is ready to use.



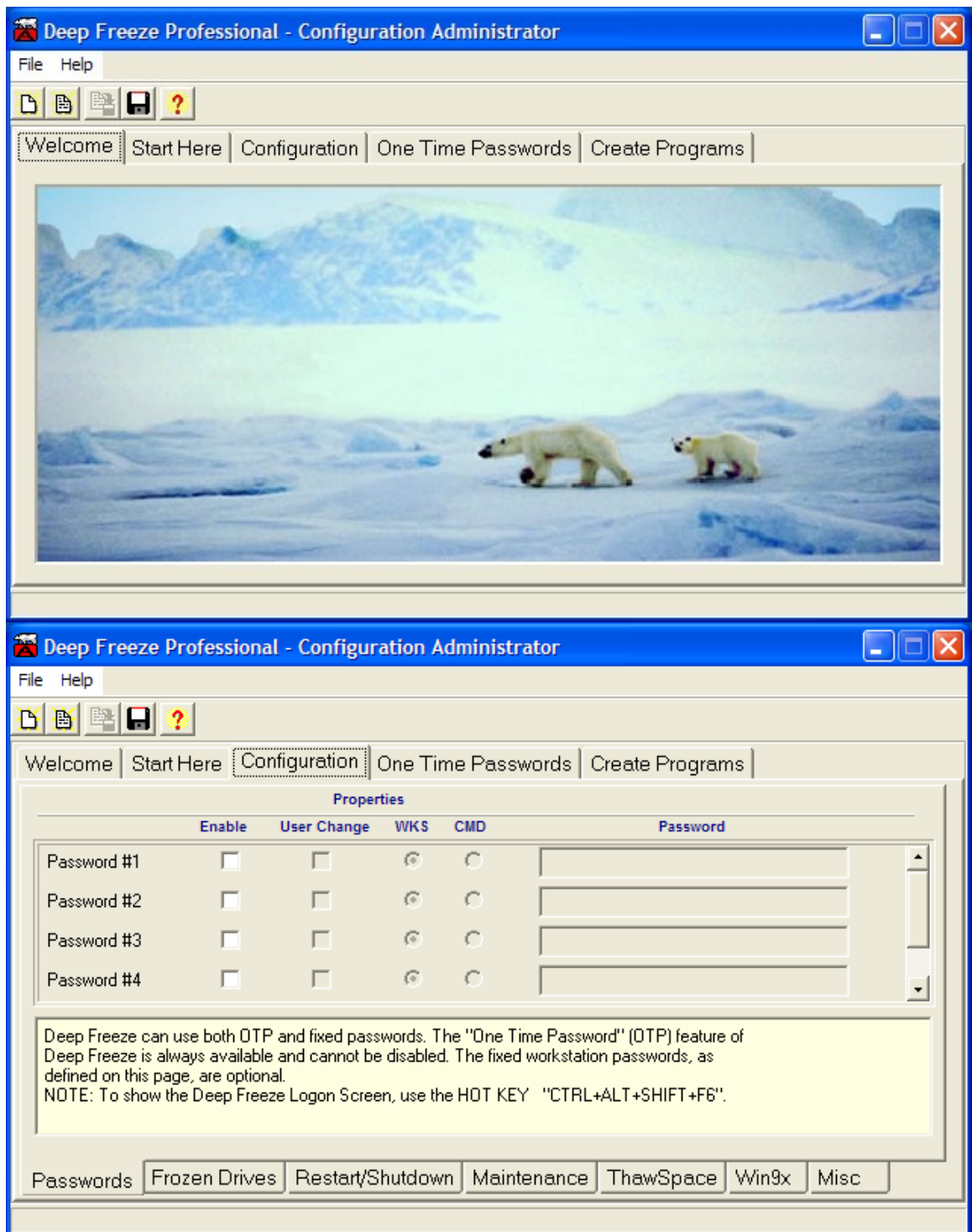
Generating a new installation file set with the maintenance window set.

- 1) The first step is to determine the time frame that the EPO updates will occur. Once this time is set the configuration files can be created.

- 2) Open the Deep Freeze Administrator by clicking on Start → All Programs → Faronics → Deep Freeze Professional → Deep Freeze Administrator

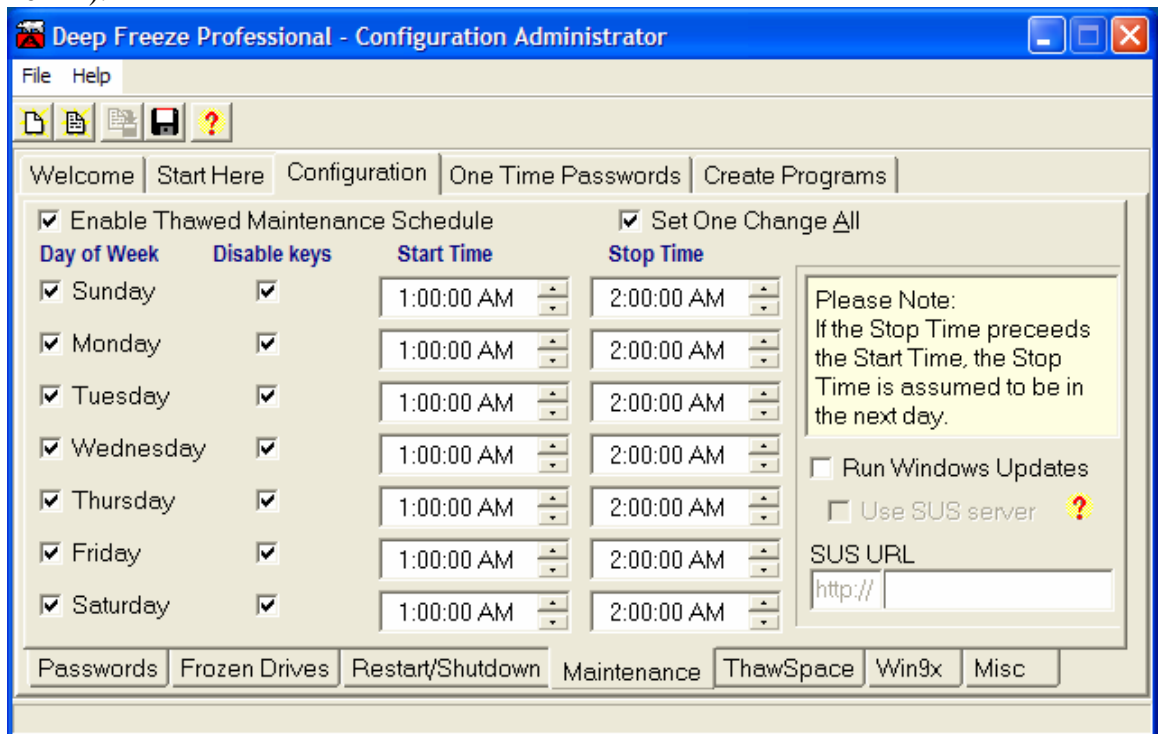


- 3) Click on the “Configuration” tab, and then click on the “Maintenance” tab at the bottom of the window.

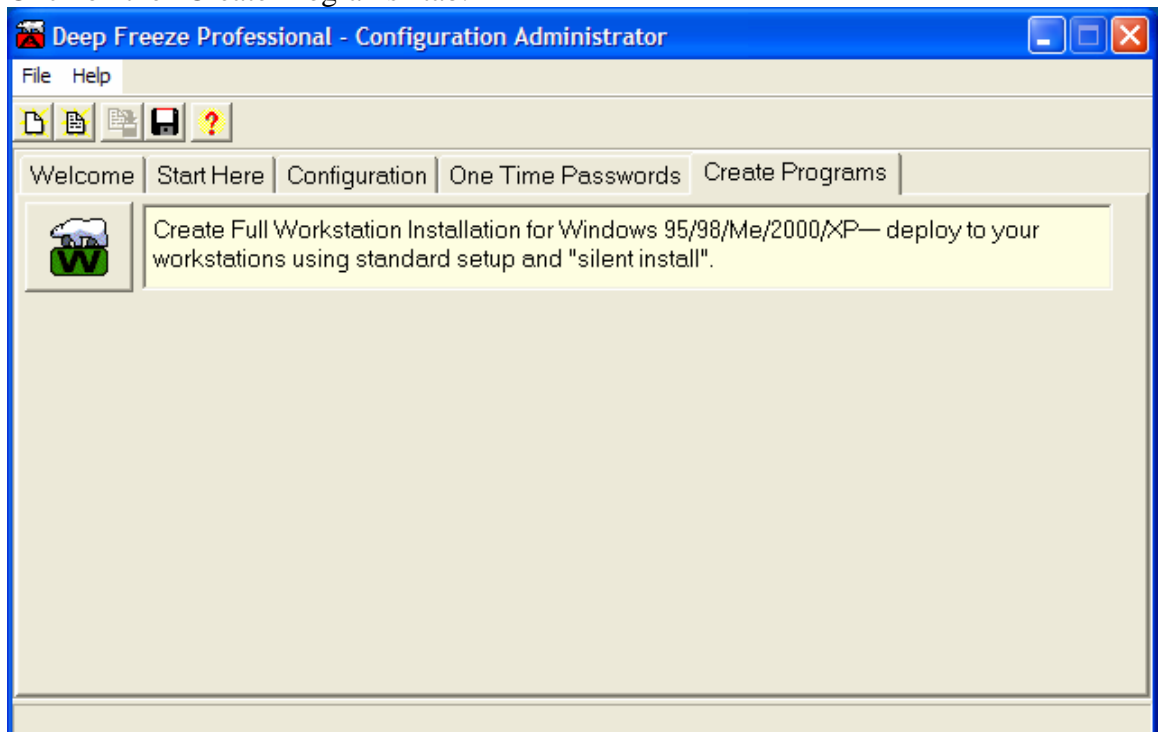


- 4) Enable the maintenance schedule and set the time that the maintenance schedule should start to 10 minutes before the start of the EPO update. Set the end of the maintenance cycle so that enough time for the update to occur is allowed (30-

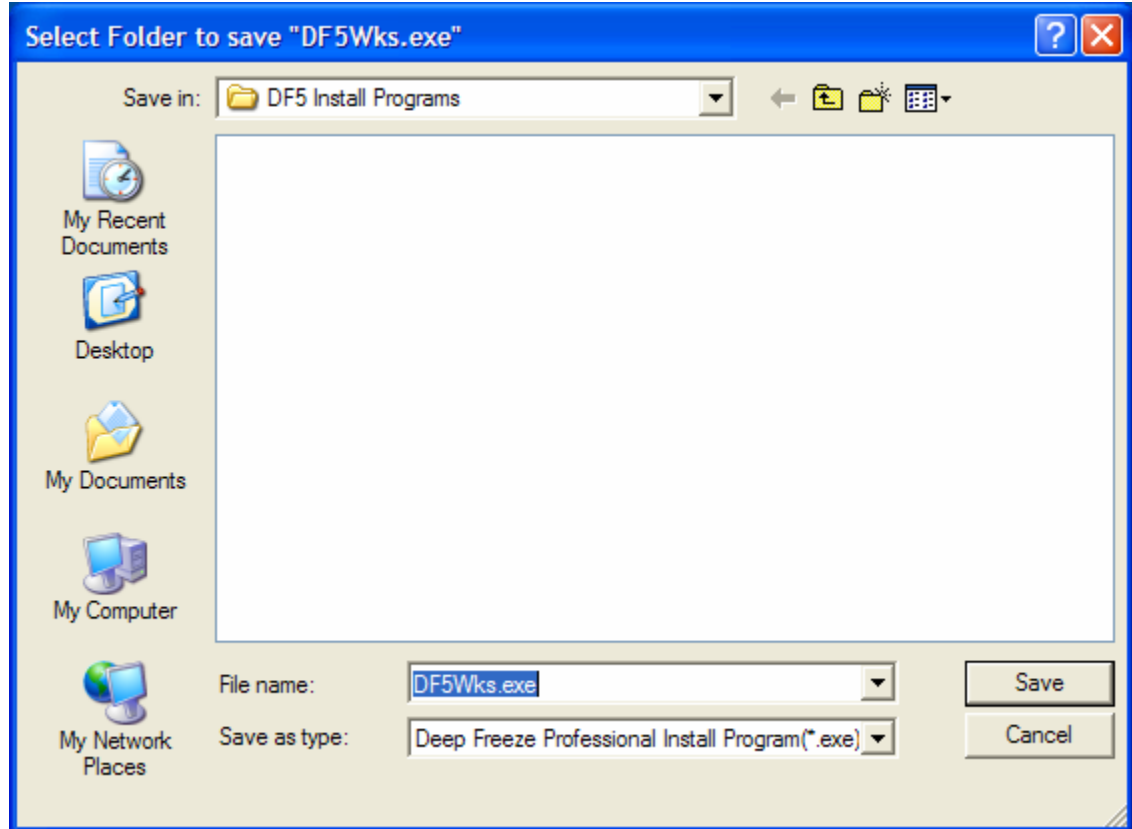
40min).



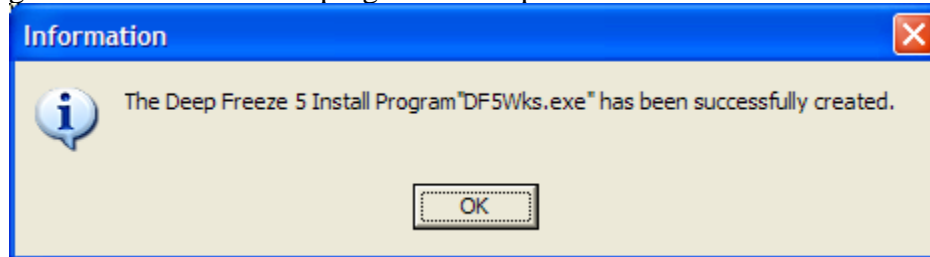
- 5) Set the options on the other configuration tabs as required.
- 6) Click on the "Create Programs" tab.



- 7) Click on the “Create workstation install file” button and save the workstation install file in a location that it can be accessed from.



- 8) A confirmation will be displayed confirming the creation of the install file. The generation of the install program is complete.



Deploying the new install package to workstations.

- 1) Thaw the workstation to be updated.
- 2) Run the install package that was created with the new Administrator. A option to uninstall will be presented, click “Uninstall” The workstation will reboot.
- 3) When the computer boots back into windows run the same install file as in step 2, the option to install will now be shown. Click on “Install” and follow the prompts on screen. When installation is complete the system will reboot.