

Using ePO and Fortres

> Yes, the two programs are compatible. You will need to add the program's> directories as a Privileged Application with complete access to the hard

> drive.

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> For instance:

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> C:\PROGRAM FILES\NETWORK ASSOCIATES\

> Files not to Protect:

> *.*

> *

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> C:\PROGRAM FILES\COMMON FILES\NETWORK ASSOCIATES\

> Files not to Protect:

> *.*

> *

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> You directories may be different than the ones listed. If you need help configuring Fortres 101 to work with your programs, complete the following:

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> 1) Access the Fortres Security Interface.

> 2) Go to the Diagnostics window.

> 3) Right click in the right window pane.

> 4) Select This Computer | Diagnostic Mode.

> 5) Right click again in the right window pane.

> 6) Select This Computer | Persistently Store Diagnostic Data.

> 7) Right click again in the right window pane.

> 8) Select This Computer | Clear Diagnostic Data.

> 9) Save the changes and exit.

> 10) Run the program that is having a problem running.

> 11) Once it goes past the area it was having a problem, re-access the

> Fortres Security Interface.

> 12) Go to the Diagnostics window.

> 13) Right click in the right window pane.

> 14) Select Details.

> 15) Save the WordPad file.

> 16) Email it to support@fortres.com.

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> Because of the high volume of email to which we respond, please leave all of the previous message (unless it's unbearable) in your reply so we can better remember your original message.

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