

Office of Superintendent of Schools  
Board Meeting of December 13, 2000

November 29, 2000

Financial Affairs  
Richard H. Hinds, Chief Financial Officer

**SUBJECT: AWARD REQUEST FOR PROPOSALS #155-ZZ10 – IMPLEMENTATION  
OF INTERACTIVE VOICE RESPONSE SYSTEM (RE-BID)**

The purpose of this Request For Proposals (RFP) is to establish a contract, to implement an Interactive Voice Response system (IVR), to provide internal/external users with self-service financial and non-financial information, for the Accounts Payable and Payroll Departments. A recommendation will be presented to the Board prior to its meeting of December 13, 2000.

RHH/lja

**G-82**