

Office of Superintendent of Schools  
Board Meeting of December 13, 2000

December 11, 2000

Financial Affairs  
Richard H. Hinds, Chief Financial Officer

**SUBJECT: REJECT REQUEST FOR PROPOSALS #155-ZZ10 - IMPLEMENTATION  
OF INTERACTIVE VOICE RESPONSE SYSTEM (REBID)**

The purpose of this Request For Proposals, opened on March 30, 2000, was to establish a contract, at a firm price, to design and implement an Interactive Voice Response (IVR) system. The system was to provide internal and external users with self-service financial and non-financial related information, for the Office of the Controller.

Inasmuch as the originator has indicated a change in specifications, the recommendation reflects that all proposals be rejected to permit rebidding, using revised specifications.

Fund Source  
0100 - General

M/WBE Eligibility  
None

**RECOMMENDED:** That The School Board of Miami-Dade County, Florida, **REJECT** Request For Proposals #155-ZZ10 - IMPLEMENTATION OF INTERACTIVE VOICE RESPONSE SYSTEM (REBID), to permit rebidding, using revised specifications.

RHH/lja

**REPLACEMENT  
G-82**